TMS - Windows 10 compatibility issue

Overview

On windows 10, the internet browser is set with using Microsoft Edge by default. It is not compatible with Save-On-Foods appointment portal and it returns a blank screen when 'set appointment button' is pressed.

How to fix?

There isn't a better way to fix this problem as Microsoft Edge doesn't allow adjusting capability mode. The way of getting it work is using Microsoft IE. The IE can be launched from Edge directly.

- 1. Open **Microsoft Edge** and type in https://partners.owfg.com' url and then get SOF partner portal page opened.
- 2. Click "." button on right top corner of Edge screen.
- 3. On the popup window, select "Open with Internet Explorer"
- 4. On IE, filling in same information and click set appointment button
- 5. The TMS appointment booking calendar shows up.

A https://partners.owfg.com/CarrierForms/BookAppointment.aspx								
saveon	COODS partner portal	New window New InPrivate window						
supplier information home carrier information book appointment standards & procedures corporate source of forch	Book Appointment Enter the order information provided to you by the supplier of SOF into the fields below and click the set appointment button to book a delivery appointment. PO's can only be appointed for the night prior or the morning of the PO due date. This restriction requires that purchase orders consolidated onto a single load have the same due date.	Zoom — 100% + 2 ^A Favorites Cast media to device						
S479-01-0005	unte: Road closure impacting TCL – Sept. 5th – 6th Please note there will be a closure on Highway 60 between Yellowhead and 16A Story Plain Highway from 8:00 PM Wednesday, September 6th. to 8:00 AM Thursday, September 6th. Drivers coming via Yellowhead from Edmonton or West will need to take an alternate route; the detour is 16A to Highway 60 to reach TCL. Please allow extra time to reach TCL during this evening closure. Carrier Telephone *	Find on page Read aloud Print Pin this page to the taskbar Pin this page to Start						
	4537036 Embody 11/01/2018 1 min(s) 1 Lumping Required 4537057 remove 11/01/2018 41 min(s) 7 set appointment * Required Field NOTE: Adding or removing a Purchase Order to an existing delivery requires booking a "Pre-Paid orders only mew appointment. Vendors who require Lumping/Swamper Service for their deliveries are encouraged to contact the following companies directly to make their own arrangements. British Columbia Drake International P. 800-463-7253 Alberta Drake International P. 780-414-6341	F12 Developer Iools Open with Internet Explorer Send feedback Extensions What's new and tips						
	If you require assistance you can contact our transportation department at <u>1-800-852-1788</u> Monday to Friday 7:00AM - 2:30PM PST. Weekend & Stats 7:00AM – 12:00PM PST. To review our instructions for booking appointments and inbound freight standards and procedures please refer to the following	Settings						

🕑 Overwaitea Food Group Par 📔 Appointment Maintenance 📑 Appointment Maintenar × +	-	٥	×								
🗧 🔶 🕐 🛛 🕹 partners.owfg.com/tms/Index.php?menu_tr=mnugrpCollabPortal[mnuoptWebCarrierPortal%20&mode=tm[carrier_portal_appointment&form_fields=&adr_ 🛄 🗙 📔	- 1	٩									
Add to the favorites bar by selecting \Rightarrow , or by importing your favorites.											
			Î								
Got blank screen when press 'set appointment' button on previous screen											
N											
h2											
f Search the web and Windows 🛛 🔁 📄 🛱 🛄 🤶	🗐 🕼	10:55 2015-	AM 10								

€ 🔿 🔳	https://partners.owfg.c	:om /tms/Index	php?menu_tr 🔎 👻 🗎 🔊 📄 Appointment Maintena	nce ×			- □ × ☆☆ ^愛
Appointmen	nt Maintenance						0 ^
	Dock Slot		Area			Warehouse ID	
2	GROC-005		GROCERY RECEIVING			WOOL	
	GROC-007		GROCERY RECEIVING			WOOL	
	GROC-009		GROCERY RECEIVING			WOOL	
	GROC-011		GROCERY RECEIVING			W00L	
	GROC-014		GROCERY RECEIVING			W00L	
Page ₩ 1 ♥ of	F 4 🍽 Records per	page 5 🗸	- B ■				17 Records
d de Octob	han 201E	7:30 am		W	ednesday, 10/28		
<< Octob	ber 2015 >>	-			GROC-005		^
Su Mo Tu	We In Fr Sa	8:00 am					
27 28 29	30 1 2 3						
4 5 6	7 8 9 10	8:30 am					
11 12 13	14 15 16 17						
18 19 20	21 22 23 24	9:00 am					
25 26 27	28 29 30 31						
		9:30 am					
Week View	v						
		10:00 am					
Add Appoint	tment Close						
		10:30 am					
		11:00 am					
		11:30 am					
							<u> </u>
		12:00 pm					
							📕 RedPrairie 🎽 🗡
Searc	h the web and Wir		🗢 🧧 📮 🖨	Mi 💽 🧀			へ 🖮 🕼 루 11:16 AM 2015-10-08

** Please note, the icon of Edge and IE are slightly different. See difference between these two icons:

